

Objectives

外国人と英語で話すことになれる

講師の言っていることがわからない時、早口で聞き取れない時は、遠慮はいりません、話の途中でも、STOP! と言いましょう。

もう一度言ってください。 少しゆっくり話して下さい。 間違いを正してください。

Stop. Please say it again. Stop. Please speak slowly. Correct my sentence.

わからない単語があります。 私の文章は正しいですか? もう一度言ってください

I have an unknown word. Is my sentence correct? Can you say it again?

Conversation with Hotel Receptionist

Useful Phrases:

- What time does the (place in the hotel: restaurant, swimming pool, bar, shop) open?
- What time do I need to check out/ they close the restaurant?
- I'd like to (any request you like to make: check out now / eat my breakfast in my room / stay another day).
- Problems you want to raise: I can't open the window in my room. It seems to be stuck. / Air conditioner is noisy. / Carpet smells like cat/ dog. / Cockroaches inside the room. / Dirty hotel. / Hotel room attendant does not include clean below the bed. / Noise from neighbors in the hotel. / Toilet leaking noise. / WIFI isn't available in all locations in the hotel. /
- I'll get someone to take a look at it. / I'll have someone to check on it.

Conversation

Instruction: Read the dialogue carefully twice. First reading: A – student, B – teacher. Second reading: A – teacher, B – student.

A : Excuse me. I have a trouble in my room. The air conditioner is too noisy.

B : I'll have someone to check on it ma'am. Is there anything else ma'am?

A : Alright. I'd also like to know what is the opening and closing time of the restaurant.

B : The restaurant opens at 6 in the morning and closes at 10 in the evening.

A : I'd like to eat my breakfast inside my room. Will that be possible?

B : Yes, ma'am. Kindly call the restaurant for your orders.

A : Great! I'd like also to stay another day. What time do I need to check out?

B : You'll have to leave your room ma'am by 12:00 PM.

A : Thank you so much.

B : You are welcome ma'am. I'll just have someone to check your room in a while.

----- EXERCISE -----

Read the Dialogue. Provide the missing word. First reading: A – student, B – teacher. Second reading: A – teacher, B – student.

First Reading:

- A : Excuse me. I have a trouble in my room. The trouble is that
().
- B : I'll have someone to check on it ma'am. Is there anything else ma'am?
- A : Ah, yes. I'd like to eat my () inside my room.
- B : Surely, ma'am. Kindly call the restaurant for your orders.
- A : Great! May I ask what time do I need to ()?
- B : You'll have to leave your room ma'am by 12:00 PM.
- A : ().
- B : You are welcome ma'am. I'll just have someone to check your room in a while.

Second Reading:

- A : Excuse me. I have a trouble in my room. The carpet smells like cats and I can't open the window in my room. It seems to be stuck.
- B : I'll have someone () on it ma'am. Is there
() else ma'am?
- A : Ah, yes. I'd like to know what is the opening and closing time of the restaurant.
- B : The restaurant opens at () and closes at
().
- A : I'd like to eat my breakfast inside my room. Will that be possible?
- B : Yes, ma'am. Kindly call the () for your orders.

A : Great! I'd like also to stay another day. What time do I need to check out?

B : You'll have to () your room ma'am by ().

A : Thank you so much.

B : (). I'll just have someone to check your room in a while.

Vocabulary (actual conversation)

Conversation 1: The teacher asks the question. The student answers.

Conversation 2: The student asks the question. The teacher answers.

1. What time does the swimming pool open?
2. What time do I need to check out?
3. Is there anything else I can help you?
4. Will it be possible to have my breakfast inside my room?
5. Is the bar in this hotel open until midnight?