

Objectives

外国人と英語で話すことになれる

講師の言っていることがわからない時、早口で聞き取れない時は、遠慮はいりません、話の途中でも、STOP!と言いましょう。

もう一度言ってください。 少しゆっくり話して下さい。 間違いを正してください。

Stop. Please say it again. Stop. Please speak slowly. Correct my sentence.

わからない単語があります。 私の文章は正しいですか? もう一度言ってください

Checking out in a Hotel

Useful Phrases:

- Are you ready to check out?
- I'm checking out. / Sorry we're a bit late checking-out. / We are checking out early to catch up our flight.
- What room were you in?
- We're checking out of (room number you were staying).
- How was your stay?
- Was everything satisfactory?
- We have a few complaints.
- We really enjoyed our stay.
- Thank you for your honesty. I assure you we will be working on that complain.
- How will you be paying for this?

- I'll pay by cash. / I'll pay by credit card.
- I'll just need your room keys, please.
- Enjoy the rest of your holiday.
- Have a safe trip home.

Conversation

Instruction: Read the dialogue carefully twice. First reading: A – student, B – teacher. Second reading: A –. teacher, B – student.

A : Hi! Are you ready to check out?

B : Yes, I'm checking out early to catch up my flight.

A : I understand. What room were you in?

B: I'm checking out Room 4.

A : Thank you. I'll just print out your receipt, and then you're free to go. Here you go! How was your stay ma'am?

B: Oh! Thank you. The hotel was almost great except for the carpet that smells like dog. However, Singapore was very beautiful.

A : Thank you for your honesty. I assure you we will be working on that complain ma'am.

B : Great!

A : How will you be paying for this ma'am?

B: I'll pay by cash.

A : The total amount comes to \$115.54, including tax.

B : Here it is.

A : Thank you ma'am. Here's your change. I just need the room keys, please.

B: Here are the keys.

A : Thank you again. Have a safe trip home.

B: You are welcome!

 EXERCISE	

Read the Dialogue. Provide the missing word. First reading: A – teacher, B – student. Second reading: A –. student, B – teacher

First Reading:

A	: Hi! Are you ready to check out?
В	: ().
A	: What room were you in?
В	: I'm checking out ().
A	: Thank you. I'll just print out your receipt, and then you're free to go.
	Here you go! How was your stay ma'am?
В	: Oh! Thank you. The hotel was ().
Α	: Thank you for your honesty. I assure you we will be working on that
	complain ma'am.
В	: Great!
Α	: How will you be paying for this ma'am?
В	: I'll pay by ().
A	: The total amount comes to \$107, including tax.
В	: Here it is.
Α	: Thank you ma'am. Here's your change. I just need the room keys,
	please.
В	: Here are the ().
A	: Thank you again. Have a safe trip home.
В	: ().

Second Reading:

A	: Hi! Are you ready to check ()5			
В	: Yes, I'm sorry for checking out a bit late.				
A	: No problem ma'am. What room w	vere you ();		
В	: I'm checking out Room 7.				
A	: Thank you. I'll just print out your	(), and then you're free to		
	go. Here you go! How was your stay	ma'am?			
В	: Oh! Thank you. The hotel and the city were very wonderful. My family				
	will really come again.				
A	: Great! How will you be () for	this ma'am?		
В	: I'll pay by cash.				
A	: The total amount comes to (), in	cluding tax.		
В	: Here it is.				
A	: Thank you ma'am. Here's your ().		
	I just need the room (), please.			
В	: Here are the keys.				
A	: (
В	: You are welcome!				

Vocabulary (actual conversation)

Conversation 1: The teacher asks the question. The student answers.

Conversation 2: The student asks the question. The teacher answers.

- 1. Are you ready to check out?
- 2. What room were you in?
- 3. How was your stay?
- 4. Was everything satisfactory?
- 5. How will you be paying for this?